



ALBATROS PAY

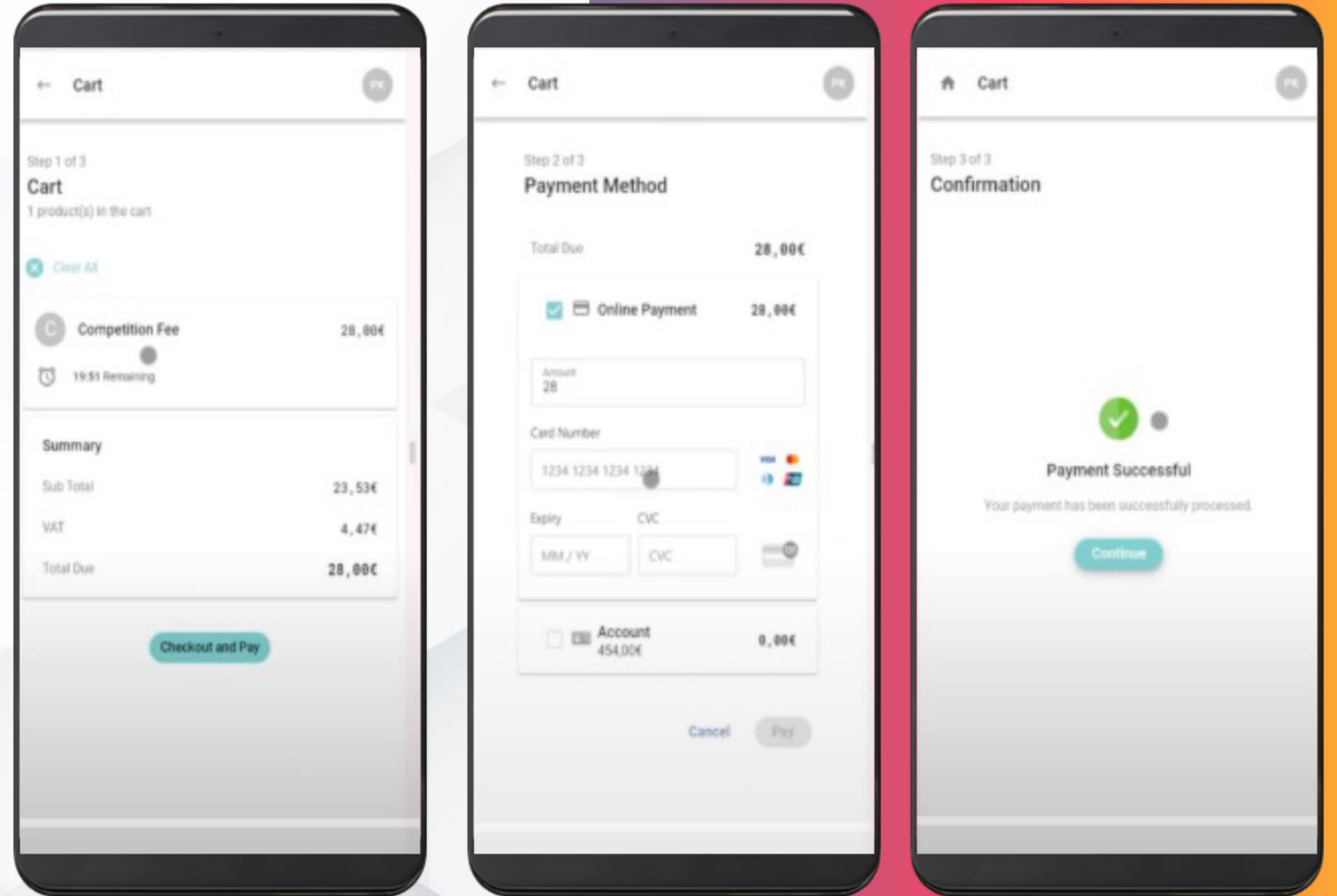
Dedicated Online Payments Solutions for Golf Clubs

WHAT IS ALBATROS PAY?

Albatros Pay is a cutting-edge payment solution designed specifically for golf clubs.

It integrates seamlessly with existing Albatros modules like CRM, Finance, and Reservation, enhancing operational efficiency and streamlining the payment process.

Powered by Stripe, a leading global financial payment services provider, Albatros Pay ensures robust security and full compliance with credit card companies' requirements. This allows golf clubs to focus on delivering exceptional experiences for their members while Albatros Pay handles all payment-related tasks smoothly and securely.



PAIN POINTS FOR GOLFCLUBS WITHOUT A DEDICATED ONLINE PAYMENT SOLUTION



Missed Revenue Opportunities

Limited ability to process payments outside usual business hours.

Stress During Peak Times

Busy check-ins stress staff when golfers can't pay upfront for tournaments, causing delays and queues.

Customer Frustration

Lack of secure online payment options during booking impacts on customer experience.

No-Show Losses

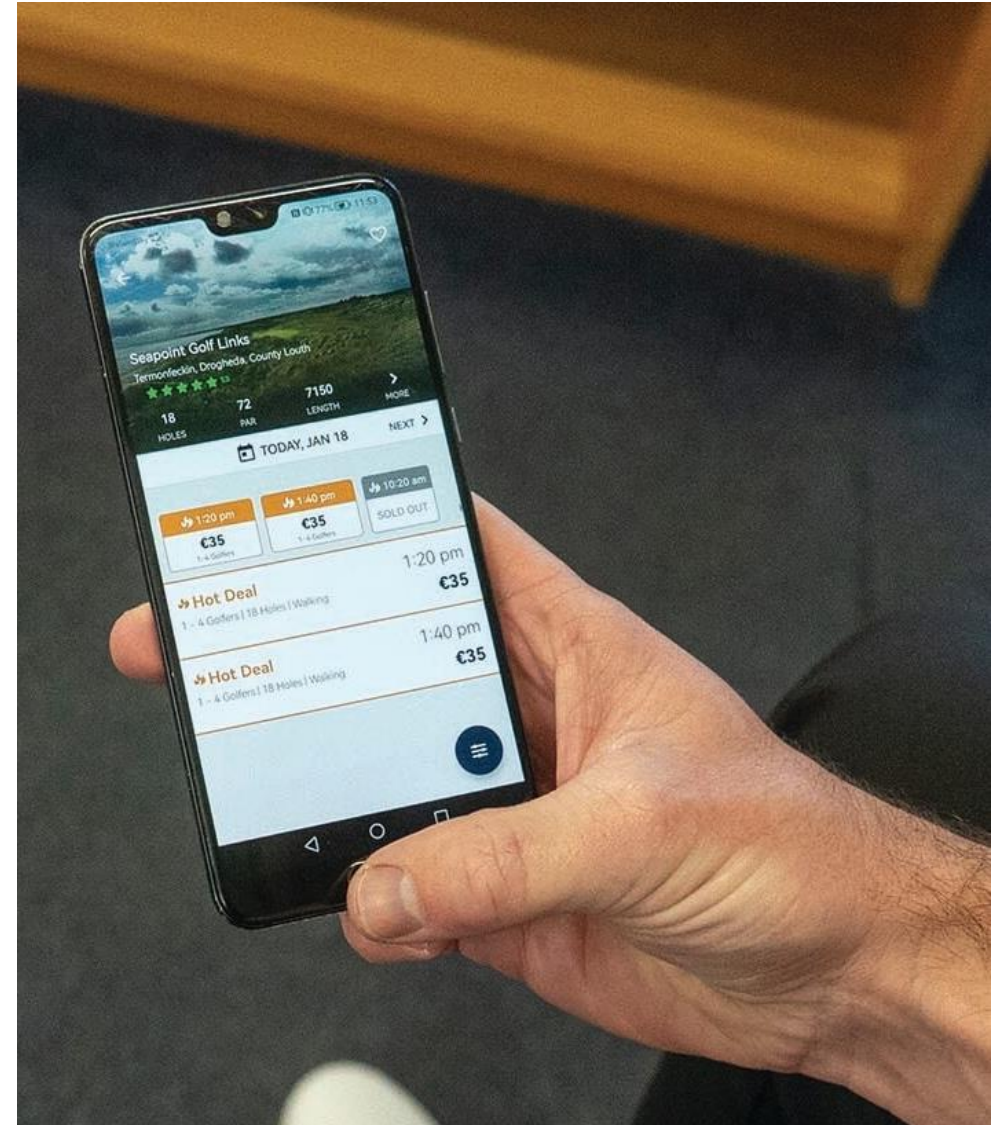
Visitors book but often do not show up, as no pre-payment was required.

Disjointed Systems

Non-integrated solutions for payments, finances and CRM lead to inefficiency.

BENEFITS OF ACCEPTING CREDIT CARDS ONLINE

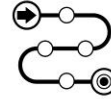
- 1 Increase revenue:** Accept payments 24/7, allowing players to complete bookings and transactions even when your club is closed.
- 2 Enhanced customer experience:** Provide the convenience of online credit card payments, increasingly popular among German golfers and preferred by international players.
- 3 Secure your bookings:** Pre-payments by credit card help to reduce no-shows by securing prepayment, ensuring that booked spots are utilised and revenue is guaranteed.
- 4 Streamlined operations:** Integrated payment processes save time for reception staff and simplify reporting, giving you full control over your finances.



10 GOOD REASONS FOR ALBATROS PAY



Secure and Instant Payment Processing



Integrated One-Stop Solutions



Online Payments Around the Clock



Competitive and No Hidden Fees



Reduced No-Shows



Transparent Reporting



Time-Saving Processes



Easy Refund Management



Enhanced Customer Experience



Payment Links via Email

Coming
soon

Coming
soon

GETTING STARTED WITH ALBATROS PAY

1

Get the Albatros Pay License

Contact your Sales Manager or our Customer Support Team to let them know you are interested. We will enable the Albatros Pay license for your club in our system.

4

We're Here to Help

Should you get stuck, your Albatros team will guide you through the onboarding process, so you don't need to deal with external customer service teams.

2

Set Up Your Stripe Connect Account

Go to the Customization tile in the A9 and navigate to "Finance", select "Albatros Pay" from the dropdown menu, and click the button "Start Onboarding."

5

Wait for Approval

Once you have submitted your application for your Stripe account, the Stripe team reviews your submitted information which usually takes about a week.

3

Provide Company Details

Follow the instructions to create your Stripe Connect account. You'll need to enter your legal company name and registration details, provide information about your representative, add your bank account details and upload a valid ID.

6

Enable Online Payments in A9

Once your new Stripe account is set up, select Albatros Pay as your payment option in the "Finance" tile. Don't forget to enable online payments in the "Point of Sale" tile and you're ready to start accepting online payments!

FREQUENTLY ASKED QUESTIONS



Why should I use Albatros Pay?

By providing golfers with a seamless payment experience and boosting your revenue, Albatros Pay streamlines your daily operations through its integration with the CRM, Finance, and Reservation modules.

Is Albatros Pay safe and secure?

We have partnered with Stripe, a leading global financial service provider with a PCI Level 1-certification which is the highest in the payments industry. This ensures that we deliver a safe and secure online payment solution. All transactions are encrypted, and 3D Secure payments are supported for added protection.

What happens if users don't complete the payment after adding a competition fee to the basket?

If players don't complete the payment within the set time (20 minutes), the spot will be automatically released. This timed feature allows clubs to resell the spot to other participants and improves operational efficiency.

What fees are involved?

We offer competitive rates compared to other merchant gateways, particularly for clubs with low transaction volumes. There are no monthly or hidden fees. Albatros Pay operates on a 'pay-as-you-go' basis, so if you don't use it, there's no cost to you.

What if I already have a payment provider?

You should check your existing contracts, but in most cases, adding an online payment option through Albatros Pay shouldn't be an issue. Unlike generic providers, Albatros Pay is tailored to golf courses and integrates seamlessly with your golf management software for easy access to all data.

CONTACT US

Got questions about Albatros Pay? We're here to help and look forward to answering them!



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THANK YOU!